

## ***Frequently asked Questions***

### ***Is there a recommended device provider?***

The recommended device provider can be accessed from the following URL address: <https://www.jbeducation.com.au/byod/> using our unique school code: **BS2017** however, you can purchase one from any retailer of your choice.

### ***What if my device does not meet the minimum specifications?***

A device that does not meet the MDS (Minimum Device Specification) will not be permitted access to school networks and services and should not be brought to school. A device that meets the minimum specifications will need to be obtained.

### ***What support can I get from the school IT technicians?***

Support will be provided by the College for:

- connecting the student device to the school network, internet and other digital technologies
- set up and management of school, student email accounts
- all school-based software and associated issues with school applications

### ***When and how will my device be connected to the school network?***

The signed AUA (Acceptable Users Agreement) must be delivered with the student's fully charged device for BYOD "check in" to the IT technicians. The IT Technicians will check that student device meets the MDS and if so, set up secure connection to school network allowing access to college internet and resources. Once successfully checked in students will collect their device including log in credentials (username and password) and their AUA (the College also retains a copy of the student AUA on file).

### ***What software do I need?***

There is no 'compulsory' software required but the most commonly used software across all learning areas is the Microsoft Office suite which includes popular programs such as Word, Excel and PowerPoint – all students enrolled at the college receive an Office 365 account which provides these programs for free. You are entitled to download full desktop versions of these software programs onto 5 personal devices for free. Individual Learning Areas may recommend software which students will be responsible for obtaining and installing. This will be communicated to students as the need arises and usually via the booklist.

### ***When can I start using my device at school?***

Once your device has been successfully "checked in" and returned to you it will work on the school network. It is up to individual classroom teachers to allow you to use it in their class for various learning tasks.

### ***Do I need insurance for the device?***

Parents are responsible for making sure the device is covered under their insurance, so that it can be replaced if lost or damaged and for student learning not to be interrupted. The College accepts no responsibility for loss or damage to, or for maintenance or repair required on a student's own device.

### ***What if my device is damaged whilst at school?***

Students are solely responsible for the care and conduct of their own personal device while at school or at other school activities, and when travelling to and from school or to and from other school activities. The school must be notified if the device is damaged or lost so that a student's learning program is not interrupted whilst being replaced.

***Should I purchase a carry case for the device?***

It is expected that students will carry their device in an appropriate protective case at all times.

***Do I need anti-virus?***

It is a requirement to ensure AV software is installed on your device and kept up to date. All device operating systems and anti-virus programs must meet the MDS. My computer has viruses. How can I remove them? MSC IT Technicians are not able to remove viruses on a BYOD. It is suggested that students install Malwarebytes Antimalware from [www.download.com](http://www.download.com) and even better if you buy a licence to get the 'full' version to stop viruses in the first place.

***Can I store my device securely at school?***

Students' device must be kept in their locker when not used in class. It is the responsibility of all students to keep their locker secure by use of a school padlock.

***Where can I use my device at school?***

Student devices may only be used in approved learning spaces and for educational purposes only. If students use their device during recess or lunch breaks in these learning spaces they must ensure that their battery can last through all 4 periods.

***Can I recharge my device at school?***

No. Chargers are not to be brought to school as they are an OHS risk. Students are responsible for bringing their device to school fully charged every day.

***What is the Acceptable Use Agreement (AUA)?***

The AUA is an agreement that students will use digital technologies (school or BYOD) and the internet in a safe, ethical and responsible way. There can be severe consequences for a breach of this agreement. Everyone enrolled at the college must sign an AUA.

***Where can I find the relevant BYOD documentation and more information?***

The Acceptable User Agreement (AUA), Minimum Device Specification (MDS) and the BYOD policy can be found on the school website.

***Can jailbroken devices be checked in to the BYOD program?***

No. The Operating System (OS) must be legally licensed and unmodified (not 'jailbroken').